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| **Volunteer Role Description: Young Ward Volunteer** | |
| Post | Young Ward Volunteer |
| Department | Inpatient Unit |
| Location | Greenwich & Bexley Community Hospice,  185 Bostall Hill,  London,  SE2 0GB |
| Responsible to | Nurse overall in charge |
| The role is designed to support the nurses and the healthcare assistants. It is aimed at younger people (aged 17-24) interested in a career in healthcare and provides an opportunity to work directly with patients on the ward. | |

**Time commitment:**

One shift, from 4pm-8pm, every week (on a scheduled day) for six months

**Task and Activities**

* Prepare patients for and assist with supper
* Assist patients with their eating requirements
* Prepare and deliver patient and visitor beverages as required
* Assist nursing staff with hygiene requirements of patients as necessary
* Assist nursing staff to move patients using slide sheets, following training
* Change bedding and complete laundry tasks
* Restock and tidy patients rooms
* Unpack patients’ belongings
* Restock clinical store rooms
* Observe medical procedures and use of inpatient unit equipment when appropriate
* Interaction with patients to include sitting with, talking to reading etc.
* Interaction with families and friends to include providing information and orientation
* Answer call bells as directed by nursing staff
* Report any observed patient changes to nursing staff
* Complete all relevant paperwork

**The above list is not exhaustive, and volunteers may be asked to take on other tasks to support and assist the smooth running of the hospice.**

**Skills and personal qualities**

* Interested in healthcare
* Have a genuine interest in other people and desire to help
* To be a good listener and have good communication skills
* Have a non-judgmental attitude and a sensitive, empathic manner
* Confident and mature
* Enjoy working as a member of a clinical team
* Respect and maintain confidentiality at all times both inside and outside the hospice
* Resilient and able to work in an emotional, challenging environment
* A commitment to our values of integrity, compassion, accountability, respect and excellence
* Must adhere to government Covid-19 Guidelines.

**Dress code**

A polo shirt will be provided. Appropriate black flat comfortable shoes and black trousers must be worn. A volunteer badge will be provided and must be worn at all times

**Recruitment and selection**

**Applicants must be 17 years old, by 4th September 2021**

Closing date: 11th July 2021

Interview dates: TBC

You must be able to commit to volunteering one session every week from w/c 27th September 2021-27th March 2022 with minimal absence.

**Training and support**

* One day training programme: Potential date Saturday 11th September 2021
* Group inductions
* Access to online training
* Care Certificate (non-accredited) and reference following successful completion of the 6 month volunteering programme

Any questions please email [youngvolunteers@gbch.org.uk](mailto:youngvolunteers@gbch.org.uk) or call 020 8320 5812